

MANAGED VPN NETWORKS

Lucid
Networks

Cost-effectively connect your offices, homeworkers and mobile staff



Many companies now operate from several different locations, and need to transfer time-sensitive, business-critical information between them. Businesses need to extend their networks beyond the headquarters to branch offices, and to workers based in the field.

A Managed Virtual Private Network (VPN) allows you to connect branch offices, homeworkers and other remote sites to your corporate network quickly, securely and at low cost.

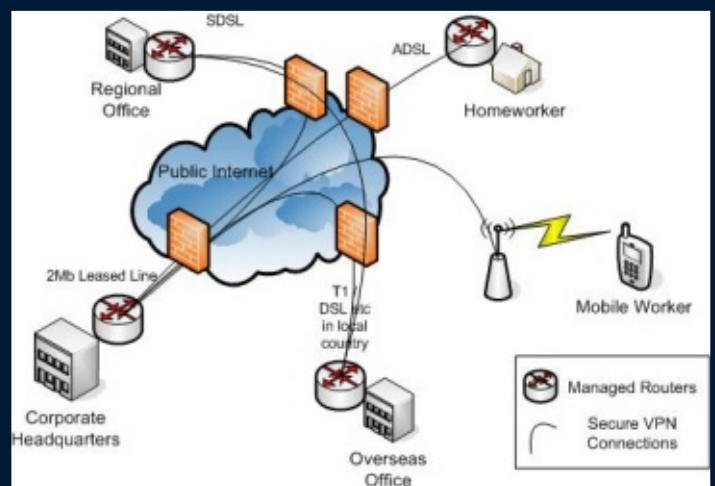
Many companies use VPN technology widely, but unless the team has specialist knowledge, managing large numbers of VPN connections, devices, connectivity suppliers and users can be time consuming. Our service allows you to concentrate on your core business, while our specialist staff handle VPN operations.

Our service scales from one or two sites with a few mobile users, right up to tens of sites throughout the country with over a hundred mobile workers. Our systems are proactively monitored and managed 24/7 by an experienced team, and unlike many providers, we offer uptime guarantees, with service credits for downtime, so you can be sure of the highest quality service.

Standard Managed VPN

Our Standard Managed VPN provides reliable, cost effective, secure connectivity for all your sites by creating secure tunnels over the internet (see right). For branch offices and homeworkers, xDSL links keep costs down, while larger offices will likely use higher capacity circuits.

We use only Cisco and Hewlett Packard equipment, together with robust, reliable connectivity, 24/7 management and monitoring, and our first class support.



Our 100% uptime guarantee is backed by service credits which compensate you in the event your service is unavailable.

Advanced Managed VPN

Our Advanced Managed VPN is a fully managed private network with advanced features not available with our Standard Managed VPN service. Unlike the Standard service, the Advanced Managed VPN does not traverse the public internet, instead relying on a dedicated MPLS network, providing increased levels of security, reliability and service which are required by larger businesses.

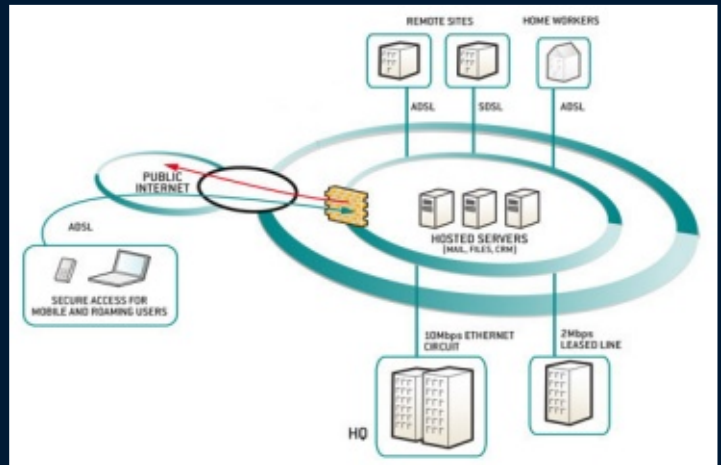
[Advanced Managed VPN continued](#)

Connectivity: Each site or remote worker is connected to the network using ADSL, SDSL or leased lines, with speeds of up to 1Gbps available. For users with xDSL links, internet access is optional, so while you keep costs down to xDSL levels for home-based workers, those users can still be subject to corporate firewall and access control policies.

Traffic priority and convergence: Because the system relies upon dedicated infrastructure, you can prioritise different types of traffic such as voice, critical business applications, and web / e-mail traffic while they co-exist on the same network. You can now converge all your business applications, including voice over IP services, onto a single network to reduce costs.

Controlled Internet Breakout: Internet access can be provided centrally for the entire network, so you can filter and control access to the internet at a single point, even for home-based and mobile workers.

Secure remote access: Mobile users who connect to corporate services using a VPN from a laptop or mobile device do not need to connect to VPN gateways at your office, eliminating the need to manage onsite firewalls or complex VPN gateways - you can outsource remote access management entirely and conserve bandwidth on your HQ internet links.



Reporting and Management Control: Detailed firewall and network reporting allows you to stay in control of network infrastructure decisions, by making sure you're aware of current usage trends and issues.

Each Advanced Managed VPN system is designed to your exact specifications, so a much wider range of configuration options can be supported than with our standard product, and each installation is assigned its own project manager.

As with our standard product, our 100% uptime guarantee is backed by service credits which compensate you in the event your service is unavailable.

[Why choose Lucid Networks?](#)

We focus on providing great service, both before and after sales, and we make sure all our solutions deliver real business value to our customers. Our senior staff have been in the IT industry for more than a decade, and together, and we have a proven track record of providing sensible, workable solutions to businesses throughout the UK.

"Lucid's support has been fantastic", Jonathon Ellis, Occupancy Marketing, Edinburgh
"Customer service from Lucid Networks is second to none", Ruth Walker, Snood, Huddersfield